

UNITED REPUBLIC OF TANZANIA

BANK OF TANZANIA



In reply please quote:

Ref. No. LB.178/179/01/69

22nd April, 2024

TO: ALL BANKS AND FINANCIAL INSTITUTIONS

**RE: CHARGES FOR BANK-TO-BANK TRANSFERS THROUGH RETAIL
PLATFORMS AND CHANNELS (TIPS AND TACH)**

This circular is issued pursuant to Section 56(3) of the National Payment Systems Act, 2015.

2. The Bank of Tanzania has observed that high charges are imposed on customers for transferring funds from one bank to another through retail platforms and channels, which tends to increase the burden to the consumer of these services.

3. In that regard, the Bank has set charge limits for interbank transfers made through retail platforms based on the amount being transferred:

- (a) Incoming Transfers: There shall be zero charges to the end user for incoming transfer.
- (b) Outgoing Transfers: The following charges shall apply for outgoing transfer:
 - (i) TZS 0 - 500 for transfers of value between TZS 1 to 50,000.

- (ii) TZS 0 - 1,000 for transfers of value between TZS 50,001 to 500,000.
- (iii) TZS 0 - 1,500 for transfers of value between TZS 500,001 to 5,000,000.
- (iv) TZS 0 - 2,000 for transfers of value between TZS 5,000,001 to 20,000,000.

4. Accordingly, please be informed that banks and financial institutions shall observe and comply with the above charges for interbank Electronic Fund Transfers (EFT) and interbank Instant Transfers through retail platforms and channels.

5. This circular shall come into effect from 1st May, 2024. For further clarification, please contact the Director's Office of the National Payment Systems, Bank of Tanzania, 2 Mirambo Street, 11884 Dar es Salaam.

Yours sincerely,

Sauda K. Msemu
Deputy Governor
Financial Stability and Deepening